kvm-tec First Aid masterEASY

No Power (No LED)
- Check the power plug
- Is the power supply ok? Try another Unit.
- Try reprogramming the Unit by using a JTAG programmer
- Contact kvm-tec support

USB is not working
- Are the USB Devices plugged in correctly?
- Replace the USB cable from PC to the Local Extender
- Contact kvm-tec support

No Video
- Check if all cables are plugged in correctly
- Is the USB cable on the Local side plugged into the PC?
- Are the USB Devices working directly on the PC?
- Replace the USB cable from PC to the Local Extender
- Contact kvm-tec support

Video error (stripes in the picture)
- Check if all cables are plugged in correctly
- Check if the PC is sending an image by plugging in a monitor on the local out of the local Unit
- Check if both Units have the correct firmware
- Contact kvm-tec support

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Quick Instructions

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We are here for you to answer your questions about installation?
Manual download www.kvm-tec.com or kvm-tec installations channel on our homepage personally +43 2253 81912 - 30

Full HD - KVM EXTENDER OVER IP
Tune in the easy KVM World

masterEASY
Dual in copper
Art Nr KT - 8122

www.kvm-tec.com
**Quick Installation** masterEASY Dual  local / CPU – remote / CON

1. Connect the CON / Remote and the CPU / Local Unit to the included 12V 2A power supply.
2. Now connect the USB cable to a USB port on your PC and connect the other end of the USB cable to the CPU / Local Unit.
3. Connect keyboard and mouse to the CON / Remote Unit.
4. Now connect the DVI cable to the DVI socket of the PC and the other end to the DVI socket of the CPU / Local Unit (PC-in).
5. Connect the DVI cable to the DVI socket of the PC and the other end to the DVI socket of the CON / Local Unit (PC-in 2). Then connect the monitor to the CON / Remote Unit using the DVI cable.
6. Opt: Connect PC Audio out with the audio cable to local audio/in. Connect audio/out via the audio cable.
7. Almost done! Opt: Connect the audio cable local audio/out to the PC audio/in and remote audio/out with audio cable to the microphone.
8. If you are using a switch: Connect all endpoints to the switch. Ensure that all connections have a bandwidth of 1Gbit/sec. For video sharing the network has to support IGMP snooping (Switch Layer3).

HAVE FUN - your kvm-tec Extender is now in use for many years (MTBF approx 10 years)
ACCESS TO MAIN MENU

Use the monitor and the keyboard to access the main menu

Access to the main menu.
1. make sure the extenders, monitors, and computers are turned on.
2. Press the Scroll Lock button five times quickly. The main menu and an overview of the submenus are displayed.
3. To enter a submenu, press the corresponding key.

MAIN MENU SHORT CUTS:
- S for Status Overview
- U for Update Flash FW
- F for Features Overview
- D for DDC Option
- L for Local Settings
- R for Remote Settings
- A for About
- Key “Esc”

DISPLAYING THE FIRMWARE VERSION

Make sure that the main menu is open. Under „A“ - About the currently installed firmware version of the remote (CON) and local (CPU) extender is displayed

FEATURES

Press the F key to enter the Features menu.
Switching mode is set by default
FRONTBRIDGING  
HARDWARE: 1 X DUAL LOCAL + 2 X SINGLE REMOTE

The „Status Menu“ displays the current status of the extender connection. The menu shows the information about the connection, the resolution of the video channel and the USB status.

The link status shows if a connection is possible. Connected shows if the kvm files can currently be transferred.

Video and USB show if data is currently being transferred.

BACKBRIDGING  
HARDWARE: 1 X DUAL LOCAL + 2 X SINGLE REMOTE

The „Status Menu“ displays the current status of the extender connection. The menu shows the information about the connection, the resolution of the video channel and the USB status.

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