kvm-tec First Aid INDUSTRYFLEXline

No Power (No LED)
- Check the powerplug
- Is the power supply ok? Try another Unit.
- Contact kvm-tec support

USB is not working
- Are the USB Devices plugged in correctly?
- Check if all cables are plugged in correctly
- Replace the USB cable from PC to the Local Extender
- Check if the local and remote Unit have the same firmware
- Check if the local or the remote Unit is causing the problem by swapping first the local and than the remote Unit to another Unit
- Contact kvm-tec support

No Video
- Check if all cables are plugged in correctly
- Check if the PC is sending a image by plugging in a monitor on the local out of the local Unit
- Check if the DDC is set correctly (in menu under point "O")
- Check if local and remote Unit have the correct firmware
- Check if the network switch is setup correctly and has enough bandwidth
- Check if other units have the same behaviour
- Contact kvm-tec support

Video error (stripes in the picture)
- Check if all cables are plugged in correctly
- Check if the PC is sending a image by plugging in a monitor on the local out of the local Unit
- Check if the DDC is set correctly (in menu under point "O")
- Check if local and remote Unit have the correct firmware
- Check if other units have the same behaviour
- Contact kvm-tec support

USB Devices plugged in correctly?
- Are the USB Devices working directly on the PC?
- Replace the USB cable from PC to the Local Extender
- Check if local and remote Unit have the same firmware
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- Check if other units have the same behaviour
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Contact kvm-tec support

We are here for you to answer your questions about installation?
Manual download www.kvm-tec.com or kvm-tec Installationchannel on our homepage personally +43 2253 81912 - 30

kvm-tec Support
support@kvm-tec.com
Phone: +43 2253 81912 - 30

kvm-tec Quick Instruction

INDUSTRYFLEXline
Single Copper redundant
KT-6014iL CPU/LOCAL
KT-6014iR CON/REMOTE

www.kvm-tec.com
Quick Installation INDUSTRYFLEXline Single  local / CPU – remote / CON

1. Connect the CON / Remote and the CPU / Local Unit to the included 12V 2A power supply.
2. Now connect the USB cable to a USB port on your PC and connect the other end of the USB cable to the CPU / Local Unit. Connect keyboard and mouse to the CON / Remote Unit.
3. Connect the CPU / Local and the CON / Remote Unit with a network cable.
4. Now connect the DVI cable to the DVI socket of the PC and the other end to the DVI socket of the CPU / Local Unit (PC-in).
5. Almost done! Connect the audio cable local audio/out to the PC audio/in and remote audio/out with audio cable to the microphone.
6. Using a switch: Connect all endpoints to the switch. Ensure that all connections have a bandwidth of 1Gbit/sec. For video sharing the network has to support IGMP snooping.

HAVE FUN - your kvm-tec Extender is now in use for many years (MTBF approx 10 years)
USING THE ON SCREEN MENU

Use the monitor and keyboard to use the main menu.

To access the main menu:
1. Make sure the extenders, the monitors and the computer are switched on.
2. Press the ALT+GR key on your keyboard quickly five times. The main menu appears with an overview of the sub-menus.
3. To open a sub-menu press the applicable key.

SYSTEM STATUS

In the status overview menu the current status of the extender connection is displayed. It provides information on the connection itself as well as resolution of the video channel, and USB-status.

The enabled options and the current firmware-version is displayed in the left top corner.
Link status shows whether there is a physical connection available. Connected indicates if kvm data is currently able to be transmitted.
Video and USB show if data is currently being transmitted.
VIEWING THE Firmware Version

Under „A“ - About the currently installed firmware version of the remote (CON) and local (CPU) Extender is displayed (e.g., 4267)

FEATURES MENÜ

Features Menu
- P Point to Point Mode: Enabled/Disabled (Point to Point Point to Point excludes itself with Matrix mode)
- M Matrix Switching Mode: Disabled/Enabled
- D Freeze last Image: (Disabled) Disabled/Enabled
- E USB Emulation Mode: (Disabled) Disabled/Enabled
- S USB Save Feature: (mass storage usable) Disabled/Enabled
- O Power Redundancy Alert: Alert System
- C Diagnosis: Diagnosis menu
- U Unlock Features: Unlock Features
- L Link redundancy: redundant Link for local Units
- I IP Management: IP Management

POINT TO POINT

You can switch the Point to Point mode on and off by pressing the „P“ key

ATTENTION - if the point to point mode is activated, the switching mode cannot be activated

MATRIX SWITCHING MODE

By pressing the „M“ button you can switch the Matrix Switching Mode off and on