First Aid
Your Extender....

No Power
(No LED)

- Check the powerplug

USB is not working

- Are the USB Devices plugged in correctly?

- Is the USB cable on the Local side plugged into the PC?

Try reprogramming the Unit by using a JTAG programmer

- Are the USB Devices working directly on the PC?

Contact kvm-tec support

- Replace the USB cable from PC to the Local Extender

- Check if local and remote Unit have the same firmware

- Check if the local or the remote Unit is causing the problem by swapping first the local and than the remote Unit to another Unit

- Contact kvm-tec support

Update with USB-Stick

1. Plug the USB stick with update file into USB Flex.
2. Press the button on the back left (if PtP, the USB channel will be disconnected) ~ 4 sec
3. Wait until LED flashes orange (USB stick is scanned for updates) ~ 10-20 sec
4. LED lights up specifically for 3 seconds
5. LED red -> no update on stick found (remove stick and start at step 1)
6. LED green -> Update found, ready to start

Press button again

1. Wait until the update is completed or an error occurs (for PtP local is updated first) ~ 2-3 min (PtP ~ 5-6 min)
2. While update is running, LED flashes green, if data is transferred or copied, LED flashes very fast.
3. At the end of the update, the LED flashes orange 4 more times and then starts the reboot process (the Extender must not be disconnected from the power supply during this process)

www.kvm-tec.com
Quick Installation USBflex Fiber  local / CPU – remote/ CON

1. Connect the CON / Remote and the CPU / Local Unit to the included 12V 2A power supply.
2. Now connect the USB cable to a USB port on your PC and connect the other end of the USB cable to the CPU / Local Unit. Connect some USB devices to the CON / Remote Unit.
3. Connect the CPU / Local and the CON / Remote Unit with a network cable.

HAVE FUN - your kvm-tec Extender is now in use for many years ( MTBF approx 10 years)